

COMMUNITY RESOURCES (Wythe County-Bland County-Wytheville)

(last updated December 2019)

This "Street Sheet" is designed to provide anyone in a crisis with immediate resources or for others to

give referrals. Listed are temporary shelters, housing services, clothing referrals, crisis centers, employment and training programs, health care information, and meal programs. For additions or corrections, contact HOPE at 1-877-818-8680 or 276-228-6280 or email hope@wythehope.org. Visit www.wythehope.org for the most up-to-date information.

HOPE Ministry Center One-Stop 680 W Main St, Wytheville

Appalachian Independence Center; <u>www.aicadvocates.org</u> or 276-228-8765. District Three Governmental Cooperative-Public Transit; <u>www.district-three.org</u> or 276-228-7433.

HOPE; <u>www.wythehope.org</u> or 1-877-818-8680 or 276-228-6280. Mountain C.A.P. (Community Action Program); <u>www.mountaincap.org</u> or 276-228-5231.

United Way of Wythe County; www.liveunited.org or 276-228-3523.

Animal Welfare

Wythe-Bland Animal Welfare League, 276-613-3695; free transport service to the Margaret Mitchell Spay Neuter Clinic in Bristol on the first Thursday of every month.

Better Business Bureau

BBB Serving Western Virginia; 5115 Bernard Drive, Suite 202, Roanoke; www.bbb.org/western-virginia/ or call 1-800-533-5501.

Clothing/Furniture/Household Items

Bland Ministry Center-Clothes Closet; <u>www.blandministrycenter.org</u> or 276-688-4701.

Goodwill Industries; 195 Commonwealth Drive, Wytheville; www.goodwillvalleys.com or 276-228-8200.

Credit Problems/Foreclosure Prevention

If you are thinking about bankruptcy, contact: Legal Aid for advice or HOPE for free budget counseling:

Southwest Virginia Legal Aid Society; 227 W. Cherry Street, Marion; www.svlas.org or 1-800-277-6754 or 276-783-8300.

HOPE; 680 W. Main Street (HOPE Ministry Center), Wytheville; www.wythehope.org or 1-877-818-8680 or 276-228-6280. Neighbor/Works America Loan Modification Scam Alert; www.loanscamalert.org or 1-888-995-4673.

Every person is entitled to one free credit report per year from each of the reporting agencies. To obtain your free credit report, visit www.annualcreditreport.com or call 1-877-322-8228.

Credit Reporting Agencies

Experian; <u>www.experien.com</u> or 1-888-397-3742. Equifax; <u>www.equifax.com</u> or 1-800-685-1111. Transunion; <u>www.transunion.com</u> or 1-800-916-8800.

Education

Bland County School Board; 361 Bears Trail, Bastian; www.bland.k12.va.us or 276-688-3361.

Bland Ministry Center-Literacy; <u>www.blandministrycenter.org</u> or 276-688-4701.

Industrial and Developmental Centers; (Mount Rogers Community Services Board); www.mtrogerscsb.com or locally in Wytheville, 276-228-8651. (Provides individualized employment, training, and support services to individuals with disabilities.)

Ivanhoe Civic League; 276-699-1383. (Provides GED educational program.)

Education (continued)

Lindsey Wilson College School of Professional Counseling-Wytheville; Wytheville Community College, 1000 E. Main Street; <u>www.lindsey.edu</u> or 276-223-4882.

Mount Rogers Regional Adult Education Program; <u>www.mrraep.org.</u>or 1-800-322-7748 or 276-619-4396. (GED/ESL Classes)

Mountain C.A.P. (Community Action Program) Head Start; www.mountaincap.org or locally:

Bland, 76 Seddon Street Bland, VA 24315; (276) 688-4495.

Max Meadows, 165 Grove St. Max Meadows, VA 24360; (276) 637-3581.

Rural Retreat, 514 Main St. Rural Retreat, VA 24368; (276) 686-5811

Old Dominion University Teletechnet Site-Wytheville; Wytheville Community College, 1000 E. Main Street; *dl.odu.edu* or 276-223-0161.

One-on-One Literacy Program; 401 E. Franklin St., Wytheville; 276-655-4523. (Provides tutoring for adults in reading, writing, math and computer skills.)

Smart Beginnings Wythe Bland; www.smartbeginnings.org, 276-525-4104

Virginia Employment Commission; www.vec.virginia.gov or locally in

Wytheville, 800 E. Main Street, Suite 200; 276-228-4051 (Wednesday-Thursday, to 9:00 p.m.) (Provides GED classes; no pre-registration required; no classes on holidays or during bad weather.)

Wythe County School Board; 1570 W. Reservoir St., Wytheville; www.wythe.k12.va.us or 276-228-5411.

Wytheville Community College; 1000 E. Main Street, Wytheville; www.wcc.vccs.edu or 1-800-468-1195 or 276-223-4700.

Emergency 9-1-1

Magistrate's Office; locally:

Bland County, 19 Courthouse Square, Bland; 276-688-4641. Wythe County, 245 S. Fourth Street, Wytheville; 276-223-6090.

New River Valley Regional Jail; 108 Baker Road, Dublin; www.nrvrj.org or 1-888-643-4060 or 540-643-2000

Sheriff's Department; call 9-1-1 for emergencies or local non-emergencies: Bland County, 612 Main Street, Suite 203, Bland; <u>www.blandcountyva.gov</u> or 276-688-4311.

Wythe County, 245 S. Fourth Street, Wytheville; www.wytheco.org or 276-223-6001.

Police Department; call 9-1-1 for emergencies or local non-emergencies in Wytheville, 185 W. Spring Street; www.wytheville.org or 276-223-3300. Virginia State Police; visit www.vsp.state.va.us or call 9-1-1 for emergencies or local non-emergencies in Bland County and Wythe County, 1186 E. Lee Highway, Wytheville; 276-228-3131.

Employment and Training

Adecco; 1999 South Main Street, Suite 405, Blacksburg; <u>www.adecco.com</u> or 540-951-0841.

@Work Personnel Services; 335 E. Monroe Street, Wytheville; <u>www.atworkpersonnel.com</u> or 276-335-2080.

Bright Services; 1026 East Main Street, Pulaski; <u>www.brightservices.net</u> or 540-980-1423.

District Three Governmental Cooperative; 4453 Lee Highway, Marion www.district-three.org, or 276-783-8157, Toll Free: 1-800-541-0933. (Provides services to individuals age 60 and older.)

Goodwill Senior Community Service Employment Program, 103 Duncan Ln; Radford, www.goodwillvalleys.com or 540-639-9027 ext. 113. (Provides training and employment services for individuals age 55 and older.) People, Inc.; 800 East Main Street, Wytheville; www.peopleinc.net or 276-228-2369.

Valley Staffing; State Rd. 1085, Dublin, Va; www.valleystaffingjobs.com or 540-674-3103

Virginia Department for Aging and Rehabilitative Services; 800 E. Main Street, Wytheville; Suite 160; www.vadrs.org or 276-228-2108. (Provides training and employment services for individuals with severe disabilities.)

Virginia Employment Commission; 800 E. Main Street, Wytheville; Suite 200 www.vec.virginia.gov or 276-228-4051. (Free job search registration and unemployment insurance program.)

Westaff; 1130 E. Main Street., Wytheville; www.westaff.com or 276-228-8337.

Food

Agape Food Pantry-Wytheville; 1355 W. Spring Street; 276-228-6889. (Second Saturday of the month from 10:00 a.m. to 12:00 noon; fourth Thursday of the month from 12:00 noon to 2:00 p.m.; only one distribution per family per month.)

Austinville Pentecostal Holiness Church-Our Daily Bread Food Pantry; 1730 Austinville Road, Max Meadows; <u>www.iphc.org</u> or 276-699-6466. (Fourth Monday of the month from 10:00 a.m. to 1:00 p.m.)

Bastian Union Church; 29 Bears Trail, Bastion, <u>www.bastianunionchurch.com</u> or 276-688-4941 for more information. (Bland County Residents)
Bland Farmers Market; 591 Main Street, www.blandcountyva.gov or

Bland Farmers Market; 591 Main Street, <u>www.blandcountyva.gov</u> or 276-688-4622. Open May-October Saturday 9:00 a.m. – 12:00 p.m. Bland Ministry Center-Food Pantry; 65 Seddon Street;

www.blandministrycenter.org or 276-688-4701. (Tuesdays from 10:00 a.m. to 1:00 p.m.; one monthly distribution for Bland County residents-Wythe County residents can pickup a box once every 60 days.)

Food Stamp Program; (Virginia Department of Social Services); www.dss.state.va.us or call your local Department of Social Services: Bland County, 612 Main Street, Bland; 276-688-4111.

Wythe County, 290 South 6th Street, Suite 300, Wytheville; 276-228-5493.

HOPE Packs: 650 West Main Street, Wytheville; call Mike Pugh 276-227-0212. (Weekly food supplement for students in Wythe and Bland schools.)

Open Door Cafe; 650 W Main Street, Wytheville; 276-227-0212 Hours are Monday through Friday 11 am to 2 pm and W ed. 5 pm to 7 pm Rural Retreat Farmers Market; located at the Depot in Rural Retreat, www.theruralretreatdepot.com or call 276-780-1690.

St. Paul Pentecostal Holiness Church-Morsels of Mercy Food Pantry-Max Meadows; 796 Ivanhoe Road; 276-637-6507. (Second Tuesday of the month from 10:00 a.m. to 1:00 p.m.)

Women, Infants and Children (WIC) Program; (Virginia Department of Health), www.vahealth.org or call your local Health Department: Bland County, 209 Jackson Street; 276-688-3642.

Wythe County, 290 South 6th Street, Suite 300, Wytheville; 276-228-5507. **Wytheville Farmers Market**; 210 West Spring Street; www.wythevillefarmersmarket.com or 276-620-4095.

Health Care-Mental Health-Substance Abuse

Affordable Dentures-Rocky Gap; 12080 N. Scenic Highway (intersection of Highways 52 and 61); www.affordabledentures.com or 276-546-8232. Alcoholics Anonymous; www.aavirginia.org or 1-800-886-8925 for local group meeting information.

Appalachian Independence Center; <u>www.aicadvocates.org</u> or locally in Wytheville, 680 W. Main Street; 276-228-8765. (Assures that individuals with disabilities in southwest Virginia receive the services they need.)

Big Walker Dentistry; 450 W. Monroe Street, Wytheville; 276-228-4711. (Dental services for low income individuals, based on a sliding scale fee.) Bland County Medical Clinic; 12301 Grapefield Road, Bastian;

<u>www.blandclinic.com</u> or 276-688-4331. (Provides primary, preventive, acute, and chronic care for infants, children, and adults.) **Bland Ministry Center-Counseling**; www.blandministrycenter.org or

Bland Ministry Center-Counseling; <u>www.blandministrycenter.org</u> or 276-688-4701.

Bland Ministry Center-Dental Clinic; <u>www.blandministrycenter.org</u> or 276-688-4711. (Dental services for low income individuals, based on a sliding scale fee.)

Brock Hughes Medical Center; 450 W. Monroe St.; Wytheville VA; www.brockhughesfreeclinic.org or 276-223-0558. (Provides general medical, prescription medications, and ancillary health services including health education, nutrition counseling, and basic testing for qualified individuals.)

Community Counseling Centers; (Mount Rogers Community Services Board) www.mtroqerscsb.com or locally in Wythe County, 770 W. Ridge Road, Suite 200, Wytheville; 276-223-3202; mental health and emergency services after hours call 866-589-0265. (Provides psychiatric evaluations, counseling, crisis services, and substance abuse services.)

Health Care-Mental Health-Substance Abuse (continued)

Family Access to Medical Insurance Security (FAMIS); www.famis.org, call 1-866-873-2647, or call your local Department of Social Services:

Bland County, 612 Main Street, Bland; 276-688-4111.

Wythe County, 290 South 6th Street, Suite 200, Wytheville; 276-228-5493. (A health insurance program that provides low-cost or free health coverage for children under age 19.)

Mountain C.A.P. (Community Action Program); 680 W. Main Street, Wytheville (HOPE Ministry Center); 276-228-5231or www.mountaincap.org. Emergency Dental (Must meet qualifications for services.)

Mount Rogers Medication Assistance Program-The Pharmacy

Connection; (Virginia Health Care Foundation); www.vhcf.org, Bland County; 276-688-4331 (Bland County Medical Clinic).

Wythe County; 276-688-4331 (Bland County Medical Clinic).

Southwest Virginia Regional Dental Center; 319 5th Avenue, Saltville; www.svchs.com/svrdc.html or 1-888-531-8354. (Monday through Saturday 8:00 a.m. to 4 p.m.) (Accepts Medicaid, FAMIS and all major insurances; payment arrangements available based on ability to pay.)

U.S. Department of Veterans Affairs; www.va.gov or locally: Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road. SW: 1-800-827-1000.

VA Medical Center-Salem, 1970 Roanoke Boulevard:

1-888-982-2463 or 540-982-2463.

Wytheville Community-Based Outpatient Clinic (CBOC), 165 Peppers Ferry Road; 276-223-5400.

Wytheville Community College Dental Hygiene Clinic: 1000 East Main Street, Wytheville; 276-223-4700

Virginia Department of Health; <u>www.vahealth.org</u> or call local Health Department:

Bland County, 209 Jackson Street; 276-688-3642.

Wythe County, 290 South 6th Street Suite 300, Wytheville; 276-228-5507. (Provides child healthcare, reproductive healthcare, disease prevention services, and environmental protection services. Some services are free; some are based on income; and some have an established fee.)

Virginia Department for Aging and Rehabilitative Services; www.vadrs.org or in Wytheville, 800 E. Main Street, Suite 160; 276-228-2108. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

Wythe County Community Hospital, 600 W. Ridge Road, Wytheville; www.wcch.org or call 276-228-0200.

Wytheville Lions Club; <u>www.lionsclubs.org</u>, P.O. Box 291. (Provides eyeglasses and eye exams for qualified individuals.)

Housing Resources-Agency

HOPE; 680 W. Main Street, Wytheville (HOPE Ministry Center); visit www.wythehope.org or call 1-877-818-8680 or 276-228-6280. (State-funded, Virginia Homeless Solutions Program provides counseling, referral, and financial assistance to individuals and families at risk of becoming homeless; HUD housing counseling agency; homeownership opportunities.)

USDA Rural Development; 100 USDA Drive, Wytheville; www.rd.usda.gov or call 276-228-3513. (Low interest mortgages, home loans, and home repair.) Virginia Housing Development Authority; 105 E. Main Street (Southwest Virginia Housing Center), Wytheville; www.thda.com or 276-228-7060. Wytheville Redevelopment and Housing Authority; 170 Hedgefield Lane; www.thewrha.com, toll free 1-866-530-6651 or 276-228-6515.

Housing Resources-Rent Based on Income/Apartments

High Meadows; 1550 E. Main St., Wytheville; 276-200-3214 Longview Apartments; 7 Longview Drive, Wytheville; 276-228-7097. Longview Village Apartments; 101 Longview Village Circle, Wytheville; 276-228-6673.

Northwinds Apartments; 2355 N. 4th Street, Wytheville; 276-228-8381. Westwood Apartments; 1050 W. Washington Street, Wytheville; 276-228-6353

Wytheville Redevelopment and Housing Authority; 170 Hedgefield Lane, Wytheville; www.thewrha.com, toll free 1-866-530-6651 or 276-228-6515. (Section 8 Administration/housing vouchers.)

Housing Resources-Weatherization

Mountain C.A.P. (Community Action Program); 680 W. Main Street, Wytheville (HOPE Ministry Center); 276-228-5231 or www.mountaincap.org. (Must meet qualifications for services.)

Legal Services

Family Resource Center-Wytheville; P.O. Box 612, Wytheville; www.frcinc.org, toll free 1-800-613-6145 or 276-228-3522. (Provides court and legal advocacy for domestic and sexual violence victims.)

Southwest Virginia Legal Aid Society; 227 W. Cherry Street, Marion; www.svlas.org or 1-800-277-6754 or 276-783-8300.

Virginia Lawyer Referral Service (Virginia State Bar); <u>www.vsb.org</u> or 1-800-552-7977.

Locality Information

Bland County; <u>www.bland.org</u>, 1-800-519-3468 or 276-688-4622.

Wythe County; www.wytheco.org or 276-223-4500.

Wytheville-Wythe-Bland Chamber of Commerce; www.wwbchamber.com or 276-223-3365.

Senior Citizens Services

District Three Governmental Cooperative; 4453 Lee Highway, Marion www.district-three.org or 276-783-8157, Toll Free: 1-800-541-0933. (Provides services to individuals age 60 and older.)

Shelters (Temporary/Emergency)-Domestic Violence

HOPE Coordinated Entry; 680 W. Main Street (HOPE Ministry Center); 276-228-6280, ext. 253. (Provides temporary shelter to homeless men, women, and children including transients.)

Family Resource Center-Wytheville; P.O. Box 612; www.frcinc.org or 276-228-3522 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

Presbyterian Children's Home of the Highlands-Wytheville; 425 Grayson Road; <u>www.pchh.org</u> or 276-228-2861. (Provides residential care for children in crisis ages 5-17.)

Wythe Refuge and Mercy House-Wytheville; 165 S 7th Street; 276-620-6714. (Provides emergency shelter for women and children.)

Special Needs Assistance

Advanced Patient Advocacy; <u>www.aparesults.com</u> or 877-272-6001. (Helps individuals secure government benefits such as Social Security Disability and Medicaid)

Appalachian Independence Center; 680 W. Main Street, Wytheville; www.aicadvocates.org or 276-228-8765. (Assures that individuals with disabilities in southwest Virginia receive the services they need.)

Brain Injury Services of Southwest Virginia; 710 W. Ridge Road, Suite C,

Brain Injury Services of Southwest Virginia; 710 W. Ridge Road, Suite C, Wytheville; *www.bisswva.org* or 540-344-1200. (Assists brain injury survivors and their families.)

Bristol Regional Speech and Hearing Center; 2603 Osborne Street, Suite 1, Bristol; *www.brsh.org* or 276-669-6331. (Provides used hearing aids.)

Mount Rogers Community Services Board-Wytheville; 770 W. Ridge Road; www.mtrogerscsb.com or 276-223-3200; mental health and emergency services after hours call 866-589-0265. (Provides mental health and substance abuse services.)

Social Security Administration; 130 Withers Lane, Wytheville; www.ssa.gov or call 1-800-325-0778 or 1-888-632-6893.

Virginia Department for the Deaf and Hard of Hearing; <u>www.vddhh.org</u> or 1-800-552-7917.

Virginia Department for the Blind and Vision Impaired; locally in Bristol, 111 Commonwealth Avenue, Suite 200; <u>www.vdbvi.org</u>, 1-800-622-2155 or 276-642-7300

Virginia Department for Aging and Rehabilitative Services, 800 E. Main Street, Suite 160, Wytheville; www.vadrs.org, or 276-228-2108. (Provides assistance to individuals with physical, mental, and emotional disabilities to become self-supporting and as independent as possible.)

Tax Assistance

Internal Revenue Service-Philadelphia Office; Philadelphia, PA 19255-0022; www.irs.gov or 1-800-829-1040.

Mountain C.A.P. (Community Action Program); 680 W. Main Street, Wytheville (HOPE Ministry Center); 276-228-5231 or www.mountaincap.org, free tax preparation.

Transportation

Greyhound Bus Line; 926 Max Meadows Road (Fort Chiswell McDonalds); www.greyhound.com, 1-800-231-2222 or 276-637-6100.

Mountain C.A.P. (Community Action Program); 680 W. Main Street, Wytheville (HOPE Ministry Center); 276-228-5231 or www.mountaincap.org. (Medical Transportation, must qualify.)

Public Transit (District Three Governmental Cooperative); www.district-three.org or 680 W. Main Street, Wytheville (HOPE Ministry Center); 276-228-7433. (Provides public transit programs to all age groups.) 276-Express Taxi-Wytheville; 276-613-9050.

Veteran Services

U.S. Department of Veterans Affairs; www.va.gov or locally:

Veterans Benefits Administration, Roanoke Regional Office, 210 Franklin Road, SW: 1-800-827-1000.

VA Medical Center-Salem, 1970 Roanoke Boulevard; 1-888-982-2463 or 540-982-2463.

Wytheville Community-Based Outpatient Clinic (CBOC), 165 Peppers Ferry Road; call 276-223-5400.

Veterans Service Administrator-Wytheville; 180 S. Fourth Street, Suite 201; call 276-228-5211.

Wytheville Redevelopment and Housing Authority; Freedom Lane; www.thewrha.com, toll free 1-866-530-6651 or 276-228-6515.

Victims of Crime

Family Resource Center-Wytheville; P.O. Box 612; www.frc-inc.org, 276-228-3522 or 800-613-6145. (Provides emergency shelter, education, resources, and services addressing the issues of domestic and sexual violence and child abuse and neglect.)

Victim Witness Program; locally:

Bland County, 654 Main Street; 276-688-3206. Wythe County, 245 S. Fourth Street, Wytheville; 276-223-6000 or 276-223-6001.

(Ensures that crime victims and witnesses receive fair and compassionate treatment while participating in the criminal justice system.)

Virginia Department of Social Services

Visit www.dss.state.va.us or call your local Department of Social Services:

Bland County; 612 Main Street, Bland; 276-688-4111.

Wythe County; 290 South 6th Street, Suite 300, Wytheville; 276-228-5493.

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Child Abuse Hotline; 1-800-552-7096

Vital Statistics

Office of Vital Records (Virginia Department of Health);

http://www.vdh.virginia.gov/vital-records/ or www.usvitalrecords.org or call your local Health Department:

Bland County, 209 Jackson Street; 276-688-3642.

Wythe County, 290 South 6th Street, Suite 300; Wytheville; 276-228-5507. (Provides birth and death certificates.)

Other Services

Mountain Empire Red Cross Territory; 14298 Lee Highway Bristol, Va 1-276-645-6650 ext. 105 Fax: 1-276-645-6172



HOPE is supported by the United Way of Wythe County.

HOPE provides tools to build community sustainability and independence.